



POLICY MAKING IN A COMPLEX WORLD:

Can technology restore trust in European decision-making?

09:00 – 09:30	Registration and coffee
09:30 – 09:40	Welcome / opening remarks <ul style="list-style-type: none">• Paul Walland, IT Innovation, Southampton University / Project Co-ordinator, Sense4us
09:40 – 11:00	What matters? Building trust in the policy making process <ul style="list-style-type: none">• Is “trust” the problem? Can new technology cultivate it?• What do citizens want from the policy / decision-making process?• Conversely, what do elected representatives (and government / parliamentary staff) want?• Are new technologies altering, reinforcing, or undermining traditional political models, patterns of behaviour and decision-making processes?• Is digital really democratic? Why hasn't it delivered more for democratic decision-making? <p>Chair: Vasilis Koulolias, Executive Director, eGovlab - Sweden</p> <p>Speakers:</p> <ul style="list-style-type: none">• Professor Maria Wimmer, Institute for Information Systems Research, University of Koblenz• Dr Ruth Fox, Director, Hansard Society / Sense4us• Andrea Halmos, Policy Officer, European Commission, DG CONNECT, eGovernment and Trust• Michael Psallidas, Managing Director, Crowdpolicy
11:00 – 11:30	Coffee Break
11:30 – 12:50	BOLD decision-making: the marriage of governance and data <ul style="list-style-type: none">• How can governments / parliaments harness the power of big, open and linked data (BOLD) to improve policy / law-making and transparency?• Modelling, prediction, simulation – potential and capability in the policy field?• Big data backlash – accountability in the age of the algorithm? <p>Chair: Frank Leyman, Manager of International Relations, FEDICT</p> <p>Speakers:</p> <ul style="list-style-type: none">• Stefan Klauser, Project Leader “Digital Society”, Computational Social Science COSS• Dr Aron Larsson, Researcher, E-Gov Lab, University of Stockholm• Professor Steffen Staab, Head of Institute WeST, University of Koblenz TBC

12:50 – 14:00

Lunch

14:00 – 15:20

Making sense of the noise: understanding the “chaotic pluralism” of online political discussion

- Social sensors: what value does social media analysis offer parliaments and governments?
- Can policy be created in a more inclusive, democratic, and transparent way using social media and digital tools?
- Sentiment: how can we tackle the trust and confidence problem among policy-makers?
- Crawling the public/private boundary: the difficulties facing democratic institutions in using social media analysis?

Chair: Somya Joshi, Director of Research, eGovlab - Sweden

Speakers:

- Miriam Fernandez, Research Fellow, Knowledge Management Institute, Open University /Sense4us
- Steven Ginnis, Head of Digital Research at the Social Research Institute, Ipsos Mori
- Octavia Jonsdottir, Deputy MP, Icelandic Pirate Party

15:20 – 15:35

Coffee break

15:35 – 16:55

Co-creation and innovation: building trust through participatory design

- What are the benefits and challenges of co-creation in the public sphere?
- How can policy makers’ best identify the right co-creation partners, and engage their expertise at the right stage of the innovation process?
- Top down or bottom up? Are tools evolving to meet real needs or are tools being built in search of a problem?

Chair: Francisco García Morán, Chief IT Advisor, European Commission

Speakers:

- Cat Drew, Uscreates and former Senior Policy Advisor, Policy Lab UK, Cabinet Office
- Somya Joshi, Director of Research, eGovlab, Stockholm University

16:55 – 17:00

Closing remarks

- Paul Walland, IT Innovation, Southampton University / Project Co-ordinator, Sense4us



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